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Activity 1: Task planning and system design changes - use **pre_planning_2_session_by_session.pdf** as a starting point. That leads into **TASK_PLAN_76543_QB00700_BRANCH_Q_Part_1.pdf** which will be updated at the end of each session.

Activity 2: Analysis of brief -

Customers are a pain when it comes to writing a product brief. They assume that you, as designer know as much about their business as they do. This client brief is typical of what you can expect in the real world. You are left asking for clarification or if you can't as in this case, you have to read between the lines and/or make some assumptions.

Issue 1: "Customers often specify the number of minutes ... " - so what do I do when the customer does not specify how long they want the egg boiled for? In other words "What time does the head chef consider is the time needed to boil a 'standard egg' " ?

Issue 2: "... from a soft-boiled 'two minute egg' to a hard-boiled 'six minute' egg. Guests may request any number of minutes between the two times". This sounds like we need 5 settings for the egg timer: 2,3,4,5 or 6 minutes. However, we would expect there is a big difference between a 2 minute and a 3 minute egg. So we need a finer setting on the time. That raises another question - do we need to time down to the second, or would 10 second increments be good enough?

Issue 3: "... environment is noisy ,...". Visual indication is more important than audio indication unless the sound is loud!

Issue 4: "... the device must be able to gain attention and remain obvious until attended to avoid overcooking". So how long do we wait beyond the set boiling time before we say "the egg is overcooked" if the device is ignored at the end of the boil time? In other words "What extra time does the head chef consider makes the egg 'overcooked' "?

The "Initial Test Plan" will be pretty rough, as we do not have a design yet. We know what the device must do, we just don't know how yet.